

## Epson Group Supplier Hotline Contact Information

### Regional headquarters, Sales/service subsidiaries and affiliates

| Company name                               | Contact information |                                                                                                                                                                |
|--------------------------------------------|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Epson America, Inc.                        | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 1-888-484-6972                                                                                                                                                 |
| K-Sun Corporation                          | E-mail              | <a href="mailto:amy.miller@labelworks.epson.com">amy.miller@labelworks.epson.com</a>                                                                           |
|                                            | Address             | Audit Department, K-Sun Corporation/Epson Labelworks, PO Box 309                                                                                               |
|                                            | Phone               | 800-622-6312                                                                                                                                                   |
| Epson Canada Ltd.                          | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 1-888-484-6972                                                                                                                                                 |
| Epson de Mexico, S.A. de C.V.              | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 800-288-2872<br>800-112-2020 (Par Cabrar)<br>888-691-0774 (English)                                                                                            |
|                                            | Phone               |                                                                                                                                                                |
| Epson Guatemala, S.A.                      | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 999-9190 (Claro)<br>888-691-0774 (English)                                                                                                                     |
| Epson Costa Rica, S.A.                     | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 0-800-011-4114, 0-800-225-5288, 0-800-228-8288<br>888-691-0774 (English)                                                                                       |
| Epson Venezuela, S.R.L.                    | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 0-800-552-6288 (Spanish)<br>888-691-0774 (English)<br>0-800-225-5288 (English 2)                                                                               |
|                                            | Phone               |                                                                                                                                                                |
| Epson Colombia Ltda.                       | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 01-800-911-0010, 01-800-911-0011<br>888-691-0774 (English)                                                                                                     |
| Epsodecua Cia, Ltda.gebb                   | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
| Epson Peru S.A.                            | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 0-800-50-288, 0-800-50-000<br>888-691-0774 (English)                                                                                                           |
| Epson Chile, S.A.                          | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 800-225-288 (AT&T, Claro, Telefonica)<br>800-360-311 (ENTEL), 800-360-312 (ENTEL)<br>800-360-311 AT&T (Easter Island via ENTEL)<br>800-800-312 (Easter Island) |
|                                            | Phone               |                                                                                                                                                                |
| Epson Argentina S.R.L.                     | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 0-800-555-4288, 0-800-222-1288<br>888-691-0774 (English)                                                                                                       |
| Epson do Brasil Industria e Comercio Ltda. | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>          |
|                                            | Phone               | 0-800-892-0394                                                                                                                                                 |
| Epson Europe B.V.                          | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                         |
|                                            | Phone               | (See the website)                                                                                                                                              |
| Epson (U.K.) Ltd. and Epson Europe BV GB   | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                         |
|                                            | Phone               | (See the website)                                                                                                                                              |
| Epson Deutschland GmbH                     | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                         |
|                                            | Phone               | (See the website)                                                                                                                                              |
| Epson France S.A.S.                        | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                         |
|                                            | Phone               | (See the website)                                                                                                                                              |
| Epson Iberica, S.A.U.                      | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                         |
|                                            | Phone               | (See the website)                                                                                                                                              |
| Epson Italia S.p.A.                        | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                         |
|                                            | Phone               | (See the website)                                                                                                                                              |
| Epson Europe Electronics GmbH              | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                         |
| Epson CIS L.L.C.                           | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                         |
| Epson India Pvt. Ltd.                      | E-mail              | <a href="mailto:whistleblower@eid.epson.co.in">whistleblower@eid.epson.co.in</a>                                                                               |

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### Regional headquarters, Sales/service subsidiaries and affiliates

| Company name                           | Contact information |                                                                                                                                                           |
|----------------------------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Epson Singapore Pte. Ltd.              | Website             | <a href="https://secure.ethicspoint.eu/domain/media/en/gui/105605/index.html">https://secure.ethicspoint.eu/domain/media/en/gui/105605/index.html</a>     |
|                                        | Address             | Compliance Department, Epson Singapore Pte Ltd.<br>438B Alexandra Road, Block B Alexandra TechnoPark, #04-01/04,<br>Singapore 119968                      |
|                                        | Phone               | (Singapore) 800-1102074                                                                                                                                   |
| Epson (Thailand) Co., Ltd.             | Website             | <a href="https://secure.ethicspoint.eu/domain/media/th/gui/105605/index.html">https://secure.ethicspoint.eu/domain/media/th/gui/105605/index.html</a>     |
|                                        | Address             | Compliance Department, Epson Singapore Pte Ltd.<br>438B Alexandra Road, Block B Alexandra TechnoPark, #04-01/04,<br>Singapore 119968                      |
|                                        | Phone               | (Thailand) 001-800-11-0029735                                                                                                                             |
| Epson Philippines Corporation          | Website             | <a href="https://secure.ethicspoint.eu/domain/media/en/gui/105605/index.html">https://secure.ethicspoint.eu/domain/media/en/gui/105605/index.html</a>     |
|                                        | Address             | Compliance Department, Epson Singapore Pte Ltd.<br>438B Alexandra Road, Block B Alexandra TechnoPark, #04-01/04,<br>Singapore 119968                      |
|                                        | Phone               | (Philippines) 1010-5511-00 (PLDT - Tagalog Operator)<br>105-11 (Globe, Philcom, Digitel, Smart)<br>English prompt dial (855)-229-9304                     |
| Epson Vietnam Co., Ltd.                | Website             | <a href="https://secure.ethicspoint.eu/domain/media/vi/gui/105605/index.html">https://secure.ethicspoint.eu/domain/media/vi/gui/105605/index.html</a>     |
|                                        | Address             | Compliance Department, Epson Singapore Pte Ltd.<br>438B Alexandra Road, Block B Alexandra TechnoPark, #04-01/04,<br>Singapore 119968                      |
| Epson Malaysia Sdn. Bhd.               | Website             | <a href="https://secure.ethicspoint.eu/domain/media/en/gui/105605/index.html">https://secure.ethicspoint.eu/domain/media/en/gui/105605/index.html</a>     |
|                                        | Address             | Compliance Department, Epson Singapore Pte Ltd.<br>438B Alexandra Road, Block B Alexandra TechnoPark, #04-01/04,<br>Singapore 119968                      |
|                                        | Phone               | (Malaysia) 1-800-81-7270                                                                                                                                  |
| PT. Epson Indonesia                    | Website             | <a href="https://secure.ethicspoint.eu/domain/media/id/gui/105605/index.html">https://secure.ethicspoint.eu/domain/media/id/gui/105605/index.html</a>     |
|                                        | Address             | Compliance Department, Epson Singapore Pte Ltd.<br>438B Alexandra Road, Block B Alexandra TechnoPark, #04-01/04,<br>Singapore 119968                      |
|                                        | Phone               | (Indonesia) 001-801-10<br>* Not available from cellular phones<br>* Use public phones allowing international access<br>English prompt dial (855)-229-9304 |
| Epson (China) Co., Ltd.                | E-mail              | <a href="mailto:Blueline@ecc.epson.com.cn">Blueline@ecc.epson.com.cn</a>                                                                                  |
| Epson Hong Kong Ltd.                   | E-mail              | <a href="mailto:Ehk-compliancehotline@ehk.epson.com.cn">Ehk-compliancehotline@ehk.epson.com.cn</a>                                                        |
| Epson Taiwan Technology & Trading Ltd. | E-mail              | <a href="mailto:legal@exc.epson.com.tw">legal@exc.epson.com.tw</a>                                                                                        |
| Epson Taiwan Service Net Co., Ltd.     | E-mail              | <a href="mailto:legal@exc.epson.com.tw">legal@exc.epson.com.tw</a>                                                                                        |
| Epson Korea Co., Ltd.                  | E-mail              | <a href="mailto:hotline@epson.co.kr">hotline@epson.co.kr</a>                                                                                              |
|                                        | Phone               | 02-3420-6600                                                                                                                                              |
| Epson Australia Pty. Ltd.              | Phone               | 1800 676 787(Domestic)<br>+61 3 8393 3324                                                                                                                 |

## Epson Group Supplier Hotline Contact Information

### Manufacturing Subsidiaries and Affiliates

| Company name                               | Contact information |                                                                                                                                                                                    |
|--------------------------------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Epson Portland Inc.                        | E-mail              | <a href="mailto:Whistle@epi.epson.com">Whistle@epi.epson.com</a>                                                                                                                   |
| Epson do Brasil Industria e Comercio Ltda. | Website             | <a href="https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html">https://secure.ethicspoint.com/domain/media/en/gui/80196/index.html</a>                              |
|                                            | Phone               | 0-800-892-0394                                                                                                                                                                     |
| Epson Telford Ltd.                         | Website             | <a href="https://secure.ethicspoint.eu/domain/media/en/gui/105752/index.html">https://secure.ethicspoint.eu/domain/media/en/gui/105752/index.html</a>                              |
|                                            | Phone               | 0808-234-1746                                                                                                                                                                      |
| Epson Como Printing Technologies S.r.l.    | Website             | <a href="http://www.epson.eu/ethicspoint">www.epson.eu/ethicspoint</a>                                                                                                             |
| Tianjin Epson Co., Ltd.                    | E-mail              | <a href="mailto:telcsr@tel.epson.com.cn">telcsr@tel.epson.com.cn</a>                                                                                                               |
|                                            | Address             | 天津市南开区红旗路214号<br>天津爱普生有限公司 总经理或经营管理室室长                                                                                                                                             |
| Epson Wuxi Co., Ltd.                       | E-mail              | <a href="mailto:blueline@ewl.epson.com.cn">blueline@ewl.epson.com.cn</a>                                                                                                           |
|                                            | Address             | 无锡市新吴区长江路36号 邮政编码: 214028<br>爱普生精密光电(无锡)有限公司 事业管理部 合规窗口                                                                                                                            |
|                                            | Phone               | +86-510- 8522-1818 - 426                                                                                                                                                           |
| Epson Precision Suzhou Co., Ltd.           | E-mail              | <a href="mailto:Compliance@epsz.epson.com.cn">Compliance@epsz.epson.com.cn</a>                                                                                                     |
|                                            | Address             | 江苏省苏州市高新区华山路144号<br>爱普生精密电子(苏州)有限公司 经营管理部长/人事科长                                                                                                                                    |
|                                            | Phone               | 86-512-6667-2-353                                                                                                                                                                  |
| Epson Engineering (Shenzhen) Ltd.          | E-mail              | <a href="mailto:esl_csr@esl.epson.com.hk">esl_csr@esl.epson.com.hk</a>                                                                                                             |
|                                            | Address             | 深圳市南山区西丽街道科技北一路11号<br>爱普生技术(深圳)有限公司 信赖经营室 室长                                                                                                                                       |
|                                            | Phone               | +86-755-26500888-8588                                                                                                                                                              |
| Epson Precision (Philippines), Inc.        | E-mail              | <a href="mailto:2cs@eppi.epson.com.ph">2cs@eppi.epson.com.ph</a>                                                                                                                   |
| Epson Precision (Thailand) Ltd.            | E-mail              | <a href="mailto:Compliance@th.epson.com">Compliance@th.epson.com</a>                                                                                                               |
|                                            | Address             | ผู้จัดการแผนกทรัพยากรมนุษย์ บริษัท เอปสัน พรี่ซึ้น (ไทยแลนด์) จำกัด สำนักงานใหญ่,<br>239-239/1 หมู่ 7 นิคมอุตสาหกรรมเกตเวย์ซิตี้ ด.หัวสำโรง อ.แปลงยาว จ.ฉะเชิงเทรา 24190 ประเทศไทย |
|                                            | Phone               | +66-(0)2-142-9997                                                                                                                                                                  |
| Epson Precision Malaysia Sdn. Bhd.         | E-mail              | <a href="mailto:epmyhotline@my.epson.com">epmyhotline@my.epson.com</a>                                                                                                             |
|                                            | Phone               | +66-(0)2-142-9997                                                                                                                                                                  |
| Epson Precision (Johor) Sdn. Bhd.          | E-mail              | <a href="mailto:Epj.whistleblower@sep.epson.com.sg">Epj.whistleblower@sep.epson.com.sg</a>                                                                                         |
|                                            | Phone               | +60-7-2688088 (Ext: 110, 140)                                                                                                                                                      |
| Singapore Epson Industrial Pte. Ltd.       | E-mail              | <a href="mailto:sepwhistleblowing@sep.epson.com.sg">sepwhistleblowing@sep.epson.com.sg</a>                                                                                         |
|                                            | Phone               | Company line :<br>+65-6865-8101/102 ,<br>+65-6861-8311 :101/102                                                                                                                    |
| PT. Epson Batam                            | E-mail              | <a href="mailto:hrd_peb@sep.epson.com.sg">hrd_peb@sep.epson.com.sg</a>                                                                                                             |
|                                            | Phone               | +62-770-611151 (Ext: 136,137,102,130)                                                                                                                                              |
| PT. Indonesia Epson Industry               | E-mail              | <a href="mailto:CSRCompliance@epson.co.id">CSRCompliance@epson.co.id</a>                                                                                                           |